

## Appendix 1

### **Email to residents**

Dear Residents,

The government has introduced the “Community Remedy” to empower victims of low level crimes and anti-social behaviour to have a say in what happens to the offender. Every local police body has a duty to set up the Community Remedy and create a document with the possible solutions or remedies in consultation with the community and community representatives.

The Community Remedy gives a victim or a community the opportunity to make a decision on what actions an offender should carry out in order to repair the damage done instead of going to court by using a document with a menu of actions. This option can be made available as an alternative to going through the courts to prosecute the offender and can be more cost efficient and solve problems in a shorter length of time.

Example of a Community Remedy in action:

*Neighbour A damages the car of neighbour B whilst under the influence of alcohol following a night of drinking heavily in a local pub Neighbour B reports this to the police and neighbour A is arrested. Neighbour A admits the offence and expresses remorse for his actions.*

*Rather than proceed with a prosecution, neighbour B is given the option of the Community Remedy. Neighbour B request that neighbour A:*

- *Pays for the repairs to the car*
- *Writes a letter of apology.*

*Neighbour A agrees to this and carries out both actions. Neighbour B is satisfied the apology is genuine and forgives the Neighbour A for the harm caused. The outcome is satisfactory to all parties and avoids the need to prosecute the offender.*

The government has suggested nine possible remedies to be included in a menu of options from which a victim would be able to choose a perpetrator should do to repair their actions. We would like to get your views on the suggested remedies and if you have any suggestion about any other remedies not included in the list.

To have your say on what remedies should be included in the documents please submit the [Community Remedy Survey](https://www.surveymonkey.com/s/citycommunityremedy) <https://www.surveymonkey.com/s/citycommunityremedy>

If you would like a printed copy of the survey please contact us on 0207 332 3808. If you have any more questions you can call us or email us at [safercity@cityoflondon.gov.uk](mailto:safercity@cityoflondon.gov.uk)  
For further in depth information the Home office has published the following [Guidance](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/352562/ASB_Guidance_v8_July2014_final_2_.pdf):  
[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/352562/ASB\\_Guidance\\_v8\\_July2014\\_final\\_2\\_.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/352562/ASB_Guidance_v8_July2014_final_2_.pdf)